

**Washington Utilities and Transportation Commission
Tariff 15-A – Household Goods**

Section 1 – General Application

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ITEM NO. 45 -- STORAGE WHEN DELIVERY CANNOT BE MADE

1. A carrier may place a shipment into storage at the public warehouse nearest the point of destination if the carrier is unable to make a delivery because:
 - The carrier was unable to locate a customer at the address given on the bill of lading or the correct address if known by the carrier;
 - The customer refused or was unable to accept delivery; or
 - The customer (on a shipment moving on a non-binding estimate) was unable or refused to pay up to 110% of the amount of the original estimate plus supplements, if any.
2. The carrier's liability as a common carrier ends with delivery to the warehouse. The shipment becomes subject to the warehouse's liability, terms, and conditions.
3. The carrier must mail or deliver a written notice to the destination address advising that it was unable to make delivery and advising the customer of the name, address, and telephone number of the warehouse where the shipment was stored.

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